



@paris2024

# OLYMPIC AND PARALYMPIC VILLAGE RESIDENTS' GUIDE

EN GAMES WIDE O  
WIDE OPEN GAME  
OUVRONS GRAND  
RAND LES JEUX OUV  
EN GAMES WIDE O  
WIDE OPEN GAME  
OUVRONS GRAND  
RAND LES JEUX OUV  
EN GAMES WIDE O  
WIDE OPEN GAME  
OUVRONS GRAND  
RAND LES JEUX OUV  
EN GAMES WIDE O



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# 01 WELCOME TO THE OLYMPIC AND PARALYMPIC VILLAGE!



© Paris 2024

It gives me great pleasure and immense pride to welcome you to the Paris 2024 Olympic and Paralympic Village!

You are here at the heart of a unique venue, designed to celebrate the Olympic experience and facilitate your preparation during these historic Games.

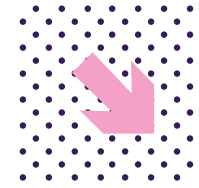
Our Village is more than just an accommodation; it is a place where athletes from all over the world come together to live and share a unique experience. Each detail has been thought out to guarantee your comfort and well-being.

The Village has been designed with a focus on sustainability and environmental responsibility. The decision was made to use as much existing infrastructure as possible and to adapt to the host territory. The Olympic and Paralympic Village is part of a sustainable eco-neighbourhood project led by the municipalities of Saint-Denis, L'Île-Saint-Denis and Saint-Ouen.

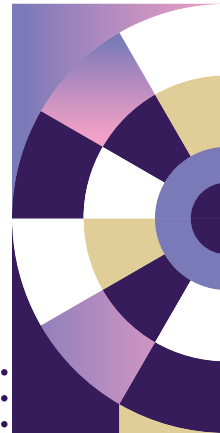
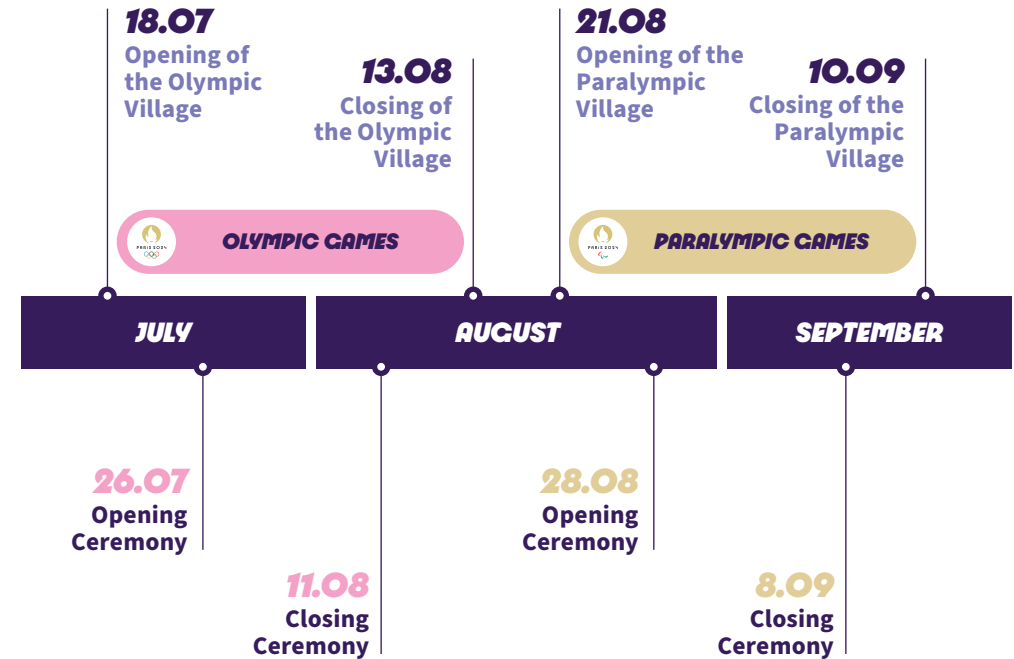
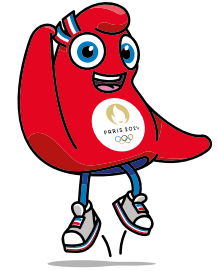
The Village's concept stems from the close collaboration of the Paris 2024 Athletes' Commission, the IOC and the IPC. Thanks to the breadth of their experience, the Village has been designed both by athletes and for athletes, with all the services you need to allow you to concentrate on your performance and make the most of your stay.

All the Paris 2024 teams wish you every success at the Games!  
We hope your stay at the Village is one to remember.

**Laurent Michaud**  
Olympic and Paralympic Village Director



## VILLAGE SCHEDULE



© Paris 2024



# MAP OF THE OLYMPIC VILLAGE

## Zone résidentielle Residential Zone

- A** Abbesses
- B** Bastille
- D** Dauphine
- E** Étoile
- F** Fêtes

- Périmètre de sécurité  
Security Perimeter
- Zone de contrôle d'accréditation  
Zone Control Point
- Itinéraire de la navette  
Shuttle Route

- Arrêts de la navette  
Shuttle Stops
- Parking à vélo  
Bike Parking

- Pesée  
Weigh In
- Laverie  
Laundry
- Centre multiconfessionnel  
Multifaith Centre
- Centre d'informations sportives  
Sports Information Centre
- Zone de contrôle des piétons  
Pedestrian Screening Area (PSA)
- Centre des résidents  
Residents Centre
- Super centre des résidents  
Super Residents Centre
- Athlete365 House  
Athlete365 House
- Taxi
- Laverie dédiée aux uniformes des sports d'équipes  
Laundry dedicated to Team Sport Uniforms
- Restaurant  
Dining
- Restauration à emporter  
Grab & Go
- Machine à glace  
Ice Machine
- Parking CNO A  
NOC Parking A
- Parking CNO B  
NOC Parking B
- Centre de fitness  
Fitness Centre

## Village Plaza Village Plaza

- Écran géant  
Giant Screen
- Fresque de la trêve olympique  
Olympic Truce Mural
- Salon de réception du village  
Village reception Lounge
- Appartement réplique  
Apartment Replica
- Centre d'information culturel et touristique  
Cultural and Tourist Information Centre
- Athlètes Phone Lounge  
Athletes Phone Lounge
- Banque  
Bank
- Supérette  
General Store
- Boutique officielle  
Official Shop
- Nurserie  
Nursery
- Bureau de poste  
Post Office
- Salon de beauté  
Beauty & Grooming Salon

## Studios d'entraînement athlètes Athlete Training Studios

- Breaking  
Breaking
- Basketball  
Basketball
- Basketball 3X3  
Basketball 3X3
- Haltérophile  
Weightlifting
- Pentathlon Moderne  
Modern Pentathlon
- Escrime  
Fencing
- Lutte  
Wrestling
- Handball  
Handball

## Centre de services Bastille Bastille Services Centre

CIO – Centre de distribution des uniformes CNO  
IOC – NOC Uniform Distribution Centre

Studios OBS  
OBS Studios

Studios SPP  
SPP Studios

Studios CIO - Words of Olympians  
IOC Studios - Words of Olympians

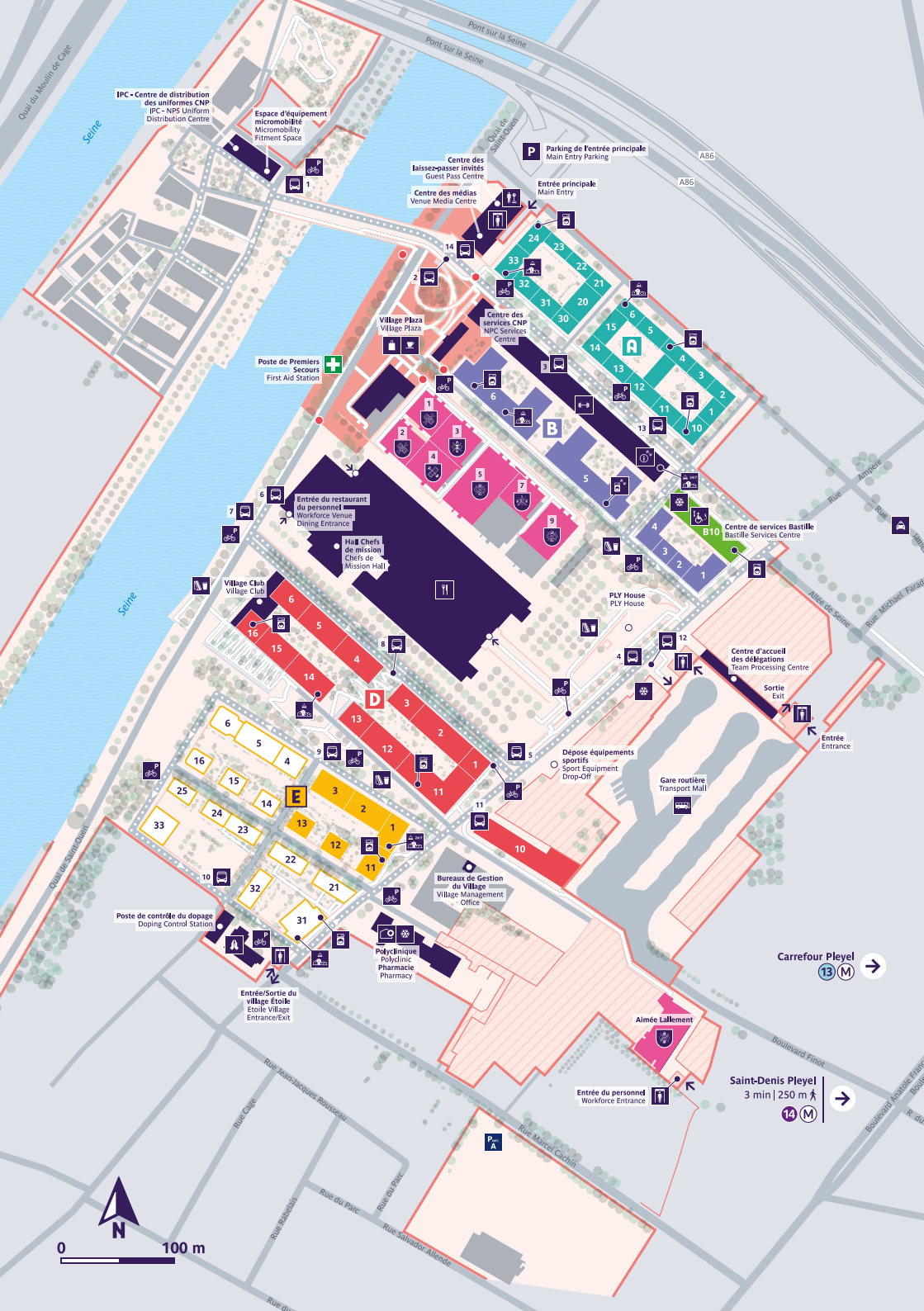
Salles de réunion  
Meeting Rooms

Centre de personnalisation des matelas  
Mattress Fitting Centre



Discover the interactive map by scanning this QR Code.





# MAP OF THE PARALYMPIC VILLAGE

## Zone résidentielle Residential Zone

- A Abbesses
- B Bastille
- Zone et services réservés aux ITO/NTO  
Area and Services Reserved for ITO/NTO
- Périmètre de sécurité  
Security Perimeter
- Zone de contrôle d'accréditation  
Zone Control Point
- Itinéraire de la navette  
Shuttle Route
- 2 Arrêts de la navette  
Shuttle Stops
- Parking à vélo**  
Bike Parking
- Pesée**  
Weigh In
- Laverie**  
Laundry
- Centre multiconfessionnel**  
Multifaith Centre
- Centre d'informations sportives**  
Sports Information Centre
- Zone de contrôle des piétons**  
Pedestrian Screening Area (PSA)
- Centre des résidents**  
Residents Centre
- Super centre des résidents**  
Super Residents Centre
- Service de réparation**  
Repair Services
- Taxi**  
Taxi
- Laverie dédiée aux uniformes des sports d'équipes**  
Laundry dedicated to Team Sport Uniforms
- Restaurant**  
Dining
- Restauration à emporter**  
Grab & Go
- Machine à glace**  
Ice Machine
- Parking CNP A**  
NPC Parking A
- Centre de fitness**  
Fitness Centre

- D Dauphine
- E Étoile

## Village Plaza

- Écran géant**  
Giant Screen
- Fresque de la trêve paralympique**  
Paralympic Truce Mural
- Salon de réception du village**  
Village reception Lounge
- Appartement réplique**  
Apartment Replica
- Centre d'information culturel et touristique**  
Cultural and Tourist Information Centre
- Athletes Phone Lounge**  
Athletes Phone Lounge
- Banque**  
Bank
- Supérette**  
General Store
- Boutique officielle**  
Official Shop
- Nurserie**  
Nursery
- Bureau de poste**  
Post Office
- Salon de beauté**  
Beauty & Grooming Salon

## Studios d'entraînement athlètes Athlete Training Studios

- Basket fauteuil**  
Wheelchair Basketball
- Para taekwondo**  
Para Taekwondo
- Escrime fauteuil**  
Wheelchair Fencing
- Para powerlifting**  
Para Powerlifting
- Goalball**  
Goalball
- Volleyball assis**  
Sitting Volleyball

## Centre de services Bastille Bastille Services Centre

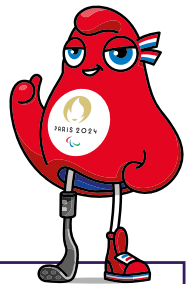
### Studios OBS OBS Studios

### Studios SPP SPP Studios

### Studios IPC IPC Studios

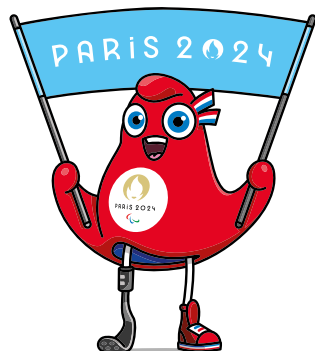
### Salles de réunion Meeting Rooms

### Centre de personnalisation des matelas Mattress Fitting Centre



Discover the interactive map by scanning this QR Code.

# 02 WELCOMING DELEGATIONS



## ↓ TPC: TEAM PROCESSING CENTRE

The Team Processing Centre (TPC) is the single point of entry on arrival at the Village.

The TPC also has an Accreditation Centre for accreditation validation or to assist with any related issues.

This entry may be used throughout the duration of the Games. It is also the closest entry to the public transport network.

### OPENING HOURS

🕒 24/7



### TRANSPORT ACCESS

🚇 M 13

**Carrefour Pleyel** stop  
(5 minutes on foot)

🚇 M 14

**Saint Denis Pleyel** stop  
(10 minutes on foot)

## ↓ MAIN ENTRY

The main entry is located in the north of the Olympic and Paralympic Village. This is the sole point of access to the Village for guests, media and officials.

It is also the main entry providing access for athletes, officials and delegations to the following modes of transport:

→TC - Transport Connect

→TX - Olympic and Paralympic Family Transport System

Access to these different modes of transport is indicated on accreditation documents.

**OPEN FROM 07:00 TO 23:00:**



Guest Pass  
Centre



Venue Media  
Center



Lost and  
Found Desk



Weigh-in  
room



Transport  
Information  
Desk

## ↓ ACCREDITATION

Accreditation must be carried within the Village to access the different controlled zones and to benefit from all of the services in the Village.

## ↓ VILLAGE ADDRESSES

### MAIN ENTRY

32 Quai de Saint-Ouen, 93200 Saint-Denis

### TEAM PROCESSING CENTRE

13 Allée de Seine, 93200 Saint-Denis

### TAXI DROP-OFF

10-12 rue James Watt, 93200 Saint-Denis

### ÉTOILE VILLAGE ENTRY

20 rue Saint-Denis, 93400 Saint-Ouen-sur-Seine

# 03

## RESIDENTIAL AREAS



The residential zone offers a full range of services for Village residents. Access to this area is restricted to residents and non-residents with an ID and an Olympic (OIAC) and Paralympic (PIAC) accreditation with the indication «R». Guests with a Guest Pass and accompanied with someone carrying an accreditation with the «R» indication can access the residential zone.

### ↓ RESIDENTS CENTRE

The residents centres are on hand to help and provide the following services:

- Accommodation and linen change
- Concierge service (only for Village services)
- Irons and ironing boards, self-service (for use on site)

- Lost and found (only in super centres)
- Key replacement

- myInfo: for all information on competitions, medals, ceremonies
- Lounges with Games and various program broadcasts

- Co-working spaces
- Information on use of technical equipment

- Beverages dispensers
- Water and drinks fountains
- Ice for medical use only

There are two types of residents centres. Residents centres open during the day and super residents centres open 24 hours a day.

### ↓ RESIDENTS CENTRE

**OPENING HOURS**  
🕒 7:00 to 23:00

### ↓ SUPER RESIDENTS CENTRE

**OPENING HOURS**  
🕒 24/7

### ↓ LOST AND FOUND

Lost and found items should be taken to one of the seven collection points or to the closest residents centre.

LOCATION	OPENING HOURS
3 SUPER RESIDENTS CENTRES	24/7
MAIN DINING HALL BAGGAGE DROP-OFF	24/7
SECONDARY DINING HALL BAGGAGE DROP-OFF	05:00 - 01:00
GUEST PASS CENTRE	9:00 - 21:00
TPC	24/7

## ↓ LAUNDRY

The Village has a laundry desk on the ground floor of some residences.

### OPENING HOURS

🕒 07:00 - 22:00



1

Separate dark and light clothes and check that each laundry bag is **no more than two-thirds full**.

2

Drop off the laundry bags at the closest laundry and **make sure you are carrying your accreditation**.

3

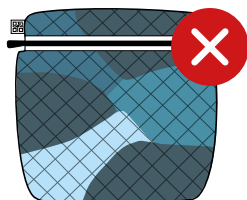
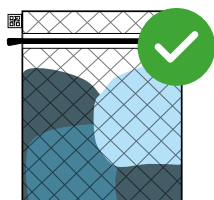
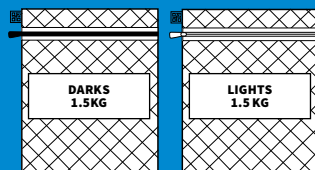
**Deposited laundry is registered with a QR code for each bag**, linked to your accreditation. Make sure to collect your confirmation receipt

4

Laundry will be washed and dried in the bags but will **not be folded or ironed**.

5

**Collect your laundry from the same laundry desk with your accreditation.** Laundry bags must be dropped off and collected by the same person carrying their personal accreditation.



### DROP-OFF BEFORE 10:00

Laundry can be collected before 18:00 the same day.

### DROP-OFF AFTER 10:00

Laundry can be collected 24 hours after the drop-off time.

### GENERAL RULES

- Several laundry bags can be dropped off on the same day
- If the bag is too full, the laundry receptionist may refuse to take the bag.
- The bag's zip must be closed so that the bag does not open during the washing cycle.
- Residents must collect their bag of clean laundry from the laundry desk it was dropped off at.
- All bags must be collected at the latest 48 hours after drop-off.
- All residents using the laundry service tacitly accept the use policy accessible via the following link: [www.laundry2024.fr/terms-of-use](http://www.laundry2024.fr/terms-of-use)

## ↓ LAUNDRY FOR TEAM SPORTS UNIFORMS

### OPENING HOURS

🕒 06:00 - 01:00



1

Separate dark and light clothes and check that each laundry bag is **no more than two-thirds full**.

2

Drop off the bag at **laundry B5**. Make sure you are carrying your **accreditation**. You will receive a **drop-off confirmation receipt**.

3

Collect the laundry **within 12 hours from laundry B5**. Make sure to bring your **drop-off confirmation receipt**. Laundry will not be folded or ironed.

Laundry bags must be collected from laundry B5 on your arrival at the Village during opening hours. Laundry may be dropped off and collected by two different people.

### SPORTS CONCERNED



5x5 and 3x3 Basketball



Beach volleyball



Football



Handball



Hockey



Judo



Rugby



Volleyball



Wheelchair basketball



Blind football



Goalball



Para judo



Wheelchair rugby



Sitting volleyball

## ↓ DRY CLEANING

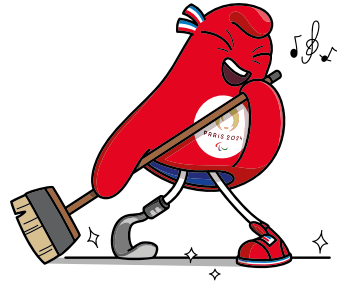
A dry cleaning service is available at the **Halle Maxwell Super Residents Centre**. Payment is made by card (VISA) or in cash at the dry cleaning desk. Laundry can be collected within 48 hours.

### OPENING HOURS

🕒 Days, times and prices are available at the laundries.







## ↓ HOUSEKEEPING

A cleaning service is provided throughout your stay.

### Every **2 DAYS**

- Bins emptied (bathrooms and living areas)
- Bathrooms cleaned and toilet paper replenished
- Towels changed

### Every **4 DAYS**

- Sheets and pillowcases changed and beds made
- Bedroom and living area floors vacuumed and washed

## SPECIFIC CASES



### “Do not disturb” sign - Bedroom door

Housekeeping will not be done in the room.



### “Do not disturb” sign - Apartment door

Housekeeping will not be done in the apartment.



### Excessively dirty apartment

If an apartment or bedroom is considered too dirty to be cleaned, the housekeeping service will not be provided and the Chef de Mission will be notified.



### Bed with personal items

Beds will not be made if residents leave personal items in or on them.






### 24-hour

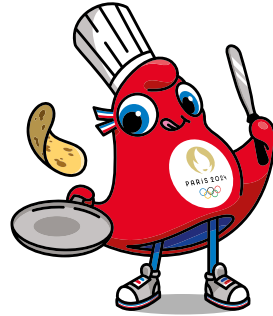
A 24-hour-a-day cleaning service is available to handle any unforeseen circumstances and specific requests

## ↓ WASTE SORTING

Paris 2024 provides containers on the ground floor of residential buildings for waste sorting and disposal.

<p><b>ORGANIC WASTE</b></p> <p>Food waste only</p> 	<p><b>GLASS</b></p> <p>Glass only, no lids or caps</p> 	<p><b>GENERAL WASTE</b></p> <p>Everything else: napkins, tissues, masks, lids</p> 
<p><b>RECYCLABLE PACKAGING</b></p> <p>Bottles, cans, yoghurt pots (with lids), plastic or cardboard food packaging, coffee cups, coffee pods</p> 		<p><b>COCA-COLA BOTTLES</b></p> <p>Empty bottles from the brands of Coca-Cola (with caps)</p> 

# 04 CATERING



The Village has a wide range of catering options to meet the needs and tastes of all residents.

SERVICE	FOOD SERVICES	OPENING HOURS
MAIN DINING HALL	7 food stations, world food	🕒 24/7
ISLAND DINING HALL	Salad bar	🕒 05:00 - 01:00
GRAB & GO	Large choice of sandwiches, snacks and drinks	🕒 06:00 - 21:00
GRAB & GO XXL	Large choice of sandwiches, snacks and drinks	🕒 07:00 - 22:00



## MAIN DINING HALL

This dining hall, located at the Cité du Cinéma, offers a wide range of meals that meet all nutritional and dietary needs, taking into account nutritional, vegetarian, cultural and religious requirements.



### OPENING HOURS

🕒 24/7

### MAIN ENTRY

Next to the Transport Mall

### SECONDARY ENTRY

During the Paralympic phase, on the Seine side, open until 23:00.



## ISLAND DINING HALL

### OLYMPIC PHASE ONLY

A secondary restaurant is also available on Île-Saint-Denis for residents with “Knife & Fork” accreditation or with meal vouchers. The food service includes a salad bar and halal options.



For full details of the Village food services, peak times, opening hours, etc. go to the Sodexo app.

<https://atableby.sodexolive.com>



## GRAB & GO STATIONS

Residents with “Knife & Fork” accreditation can also eat at the Grab & Go stations which offer a choice of vegetarian sandwiches, hamburgers, fruit, cereal bars, dairy products, snacks and hot and cold drinks.



### XXL GRAB & GO STATION

The XXL Grab & Go food station has seating located at the entrance of the Main Dining Hall has seating.



### PLAZA CAFÉ

The Village Plaza has a café for residents and visitors. Food and drinks are subject to a charge. The Plaza Café offers a choice of hot and cold sandwiches, a salad bar, hot food, cakes, fruits salads and snacks, as well as hot and cold drinks. Takeaway options are also available.

### ↓ VILLAGE CLUB

Cookies, muffins, fruit, and hot and cold drinks are served at the Village Club.



### BEVERAGES DISPENSERS

Water fountains and beverages dispensers are available throughout the Village. Residents can use their own re-usable bottles or the ones provided by Paris 2024.

Residents can also obtain bottled drinks in the vicinity of their residential buildings.

10 public water fountains

44 soda fountains

24 Minute Maid fountains

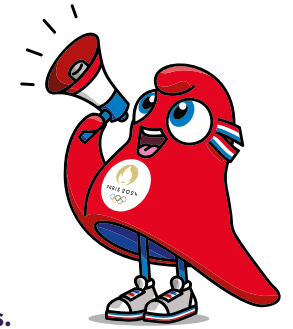
68 vending machines

44 water fountains

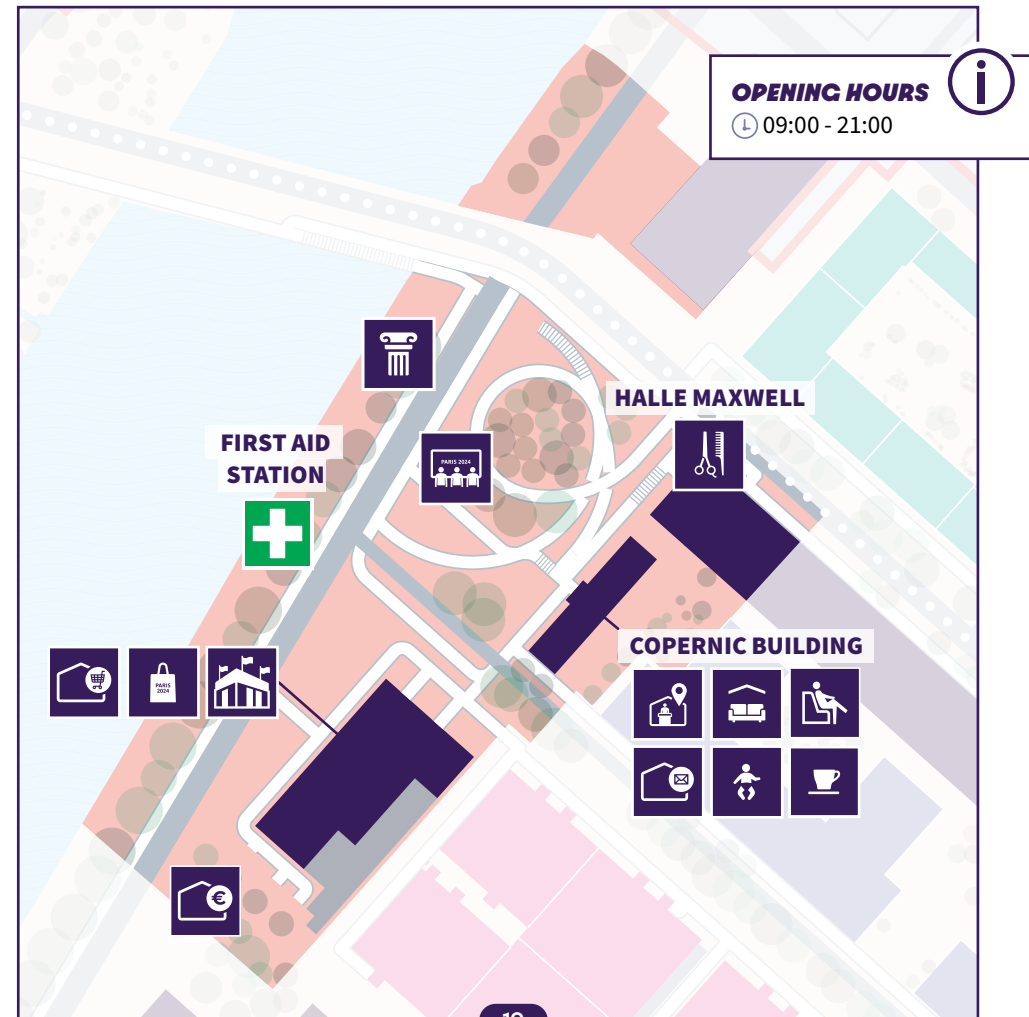


**USE YOUR OWN BOTTLES WHEN POSSIBLE**

# 05 VILLAGE PLAZA



The Village Plaza offers a variety of services to residents as well as visitors with a guest pass.





### GENERAL STORE

The general store sells a large variety of items, including food and flowers. A click and collect service is available via the link below:  
<https://carrefour.fr/set-store/801187>



### MERCHANDISE STORE

The Paris 2024 merchandise store sells a wide range of official Games products.



### ATM AND CURRENCY EXCHANGE OFFICE

The Village Plaza has an ATM available 24 hours a day and the currency exchange office is open from 09:00 to 21:00.



### ATHLETES PHONE LOUNGE

The athletes' lounge operated by Samsung has a service and activity space.



### NURSERY

The nursery is reserved for parents with one or more young children.



### REPLICA APARTMENT

A replica of an athlete bedroom will be on display in the Copernic building.



### CULTURAL & TOURIST INFORMATION CENTRE

The cultural and tourist information centre provides information on Paris and its region.  
A Fnac-Darty store selling leisure products and small electronics will also be available in this area.



### RECEPTION LOUNGE

A reception lounge is available in the Copernic building.



### PLAZA CAFÉ

The Plaza Café offers a wide variety of food options for residents and guests. It also offers takeaway options.



### POST OFFICE

The post office allows you to send letters and packages to France and abroad. The post office also offers entertainment.



### BEAUTY & GROOMING SALON

The Beauty & Grooming salon offers hairdressing, nail and barber services. The hairdressing service is free for athletes with Aa, Ab and Ap accreditation. All other services are subject to a charge. You can book these services by [clicking here](#).



### GIANT SCREEN

A giant screen will be installed on the Village Plaza and will show the Games competitions.

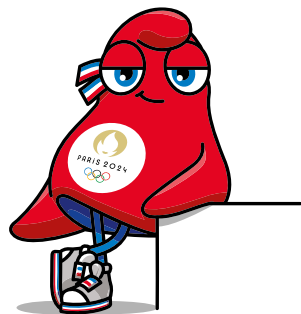


### OLYMPIC TRUCE MURAL

The Truce Mural is on display on the Village Plaza.



# 06 RESIDENT SERVICES



## ↓ WEIGH-IN

The weigh-in will take place in the Village at the main entry.  
For weightlifting, the weigh-in will be conducted at the competition venue directly.



### BOXING

#### OFFICIAL WEIGH-IN

From 27/07 to 04/08  
⌚ 07:00 - 08:00

A medical examination will be performed before the official weigh-in in the same area.

#### OFFICIAL WEIGH-IN

From 06/08 to 10/08  
⌚ 08:15 - 09:15



### JUDO

#### OFFICIAL WEIGH-IN

From 26/07 to 03/08  
⌚ 16:00 - 16:30

#### NON-OFFICIAL WEIGH-IN

From 26/07 to 03/08  
⌚ 15:20 - 15:50



### WRESTLING

#### OFFICIAL WEIGH-IN

From 05/08 to 10/08  
⌚ 07:30 - 08:00

#### OFFICIAL WEIGH-IN

From 05/08 to 11/08  
**1<sup>st</sup> weigh-in:**  
⌚ 07:30 - 08:00  
**2<sup>nd</sup> weigh-in:**  
⌚ 07:15 - 07:30



### TAEKWONDO

#### OFFICIAL WEIGH-IN

From 06/08 to 09/08  
⌚ 10:00 - 12:00



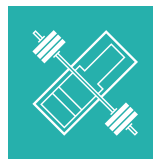
### PARA JUDO

#### OFFICIAL WEIGH-IN

From 04/09 to 06/09  
⌚ 18:30 - 19:00

#### NON-OFFICIAL WEIGH-IN

From 04/09 to 06/09  
⌚ 17:50 - 18:20



### PARA POWERLIFTING

#### OFFICIAL WEIGH-IN

From 03/09 to 07/09  
⌚ 08:30 - 09:10  
and 09:30 - 10:10

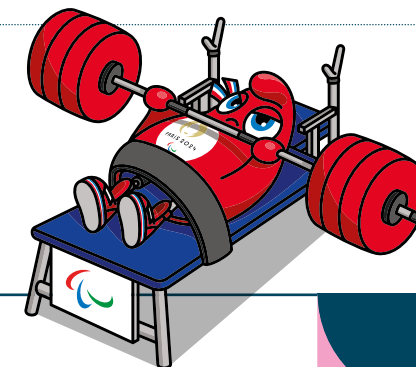
#### RANDOM WEIGH-INS

From 04/09 to 08/09  
⌚ 08:00 - 08:24  
08/09  
⌚ 06:20 - 06:32



#### OFFICIAL WEIGH-IN PESÉE OFFICIELLE

From 28/08 to 30/08  
⌚ 10:00 - 12:00 the day  
before each event



## ↓ TRAINING VENUES

The Village has eight training venues within its security perimeter. A breaking and wrestling training venue will be located outside of the Village.

**Sports:** weightlifting, basketball, wheelchair basketball, 3x3 basketball, breaking, fencing, wheelchair fencing, goalball, handball, wrestling, modern pentathlon, Para powerlifting, Para taekwondo, sitting volleyball.

The Village training venues are solely accessible to accredited persons with the necessary sports codes and to "P" accredited personnel for the sport in question (only on the day of training and in accordance with the training schedule).

## ↓ FITNESS CENTER

With more than 350 sport equipments and saunas, the Fitness Centre is a key service for athletes wanting to perfect their physical preparation in a private and high-performance space.

A sauna per gender is dedicated for athletes concerned by the weigh-in.

**LOCATION**  
Halle Maxwell

**OPENING HOURS**  
🕒 24/7



## ↓ VILLAGE CLUB

The Village Club is a 800m<sup>2</sup> space dedicated to entertainment, relaxation and conviviality with a vast terrace.

The Village Club is divided into 3 zones:

- The disconnexion bubble: relaxation space.
- A games area with video games and table football tables.
- A convivial space with big screens to watch the Games, a stage and a central bar.

**LOCATION**  
Ground floor of the D16 Building on the Dauphine sector

**OPENING HOURS**  
🕒 09:00 - 23:00



## ↓ POLYCLINIC

A small hospital within the Village, the polyclinic has a pharmacy, an ER and a medical imaging department and provides consultations for a wide range of specialities. **To make an appointment, log in to the Accredited Portal.**

SERVICE	LOCATION	OPENING HOURS
POLYCLINIC	Étoile sector	🕒 07:00 - 23:00
EMERGENCY SERVICE	Étoile sector	🕒 24/7



## ↓ #ATHLETE365 MIND ZONE

Space devoted to mental health and safety in sport.

Also dedicated to physical relaxation where athletes can rest and recover, but also concentrate, prepare and stimulate their minds for the next training session or competition. Athletes can also ask for confidential advice in this space from an IOC protection officer in a safe and confidential setting.

**LOCATION**  
Halle Maxwell  
1<sup>st</sup> floor

**OPENING HOURS**  
🕒 08:00 - 22:00



## ↓ DOPING CONTROL CENTRE

The doping control centre is located near the Multi-Faith Centre.

**LOCATION**  
Étoile sector



## ↓ ATHLETE365 AND PLY HOUSE

The Athlete365 House and PLY House are open to athletes and their relatives. These houses have IOC and IPC Athletes' Commission voting corners and provide information on various activities for athletes and their relatives.

There is also an integrity space, in which the World Anti-Doping Agency awareness-raising programme will be implemented.



## ↓ MULTI-FAITH CENTRE

The Multi-Faith Center allows residents to pray, meditate in a quiet setting or speak with a chaplain.

### The five religions represented are:

- Buddhism
- Christianity
- Hinduism
- Islam
- Judaism

A room is available to book for people who do not practice these religions. Bookings can be made at the Multi-Faith welcome desk. For information on access to prayer rooms outside of opening hours, please ask at the Super Residents Centre E1.

Residents can obtain further information on the times and locations of religious services at the Multi-Faith welcome desk.

Please contact the centre at the address below for any questions:  
[multifaithcenter@paris2024.org](mailto:multifaithcenter@paris2024.org).

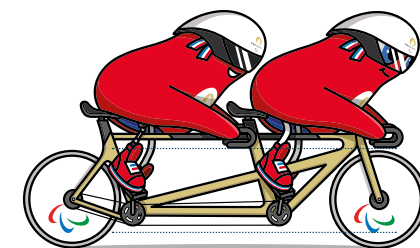
**LOCATION**  
Étoile sector



### OPENING HOURS

- 🕒 7:00 to 23:00
- 🕒 Prayer room 24 hours a day; on request at the Residents Super Centre E1

# 07 TRANSPORT



## ↓ SHUTTLE SERVICE

Shuttles operate 24/7 to make it easier for residents to move around the Village. Vehicles are accessible to residents and to guest pass holders. Shuttle bus stops are fixed and signed.

### OPERATING HOURS FREQUENCY



- 🕒 07:00 - 23:00 Every 2 to 4 minutes
- 🕒 23:00 - 07:00 Every 10 minutes



## ↓ BIKE SERVICE

A 200-bike service is available in the Village. These bikes can be used only within the Village perimeter.

Residents are requested to park bikes in the dedicated areas. The use of personal locks is not authorised.

## ↓ MICRO-MOBILITY SERVICE

Devices are supplied by Toyota for residents with reduced mobility.

## ↓ BIO - BASTILLE SERVICES CENTRE

This building houses various services:

- IOC - IPC NOC NPC Uniform and Accreditation Centre
- Olympic Broadcast Services Studios
- Sport Presentation Studios
- IOC – Words of Olympians Studios
- IPC Studios
- Meeting room bookable at the NCS desk
- Mattress fitting centre
- Prosthesis, orthosis and wheelchair repair centre

## ↓ TRANSPORT MALL

The transport mall in the east of the Village provides Athlete Transport services directly to competition and training venues for the sports in which athletes are competing.

# 08 OTHER INFO



## ↓ GUEST PASS CENTRE

The Guest Pass Centre is where guests collect their Guest Pass. Guests must present an ID in exchange for a guest pass.

Requests may only be made by delegation officials, before midday the day prior to the visit.

**LOCATION**  
Main entry

**OPENING HOURS**  
🕒 9:00 - 21:00



## ↓ NOC AND NPC SERVICES CENTRE

The delegations service centre centralises and facilitates communication and services between Paris 2024 and NOCs and NPCs.

This area is only accessible to team officials.

**LOCATION**  
Halle Maxwell

**OPENING HOURS**  
🕒 07:00 - 22:00



## ↓ VENUE MEDIA CENTER

Provides various media services such as work spaces, a press conference room and an interview room.

The Village Media Centre is closed on the days of the opening and closing ceremonies.

**LOCATION**  
Main entry

**OPENING HOURS**  
🕒 9:00 - 21:00



## ↓ SPORT INFORMATION CENTRE

The Sport Information Centre (SIC) is located in Halle Maxwell. Delegations will find all information on sport publications, events, training schedules and competition results, etc.

A Sewing Room will be available at the SIC for judo, Para judo, taekwondo and Para taekwondo as well as at the Spectrum office.

**Only team officials can access the Sport Information Centre.**

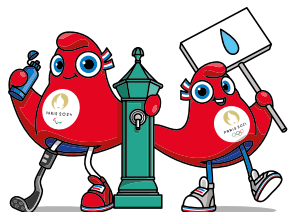
**LOCATION**  
Halle Maxwell

**OPENING HOURS**  
🕒 07:00 - 21:00

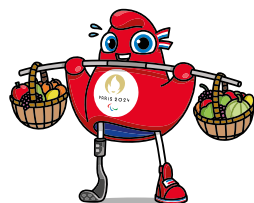




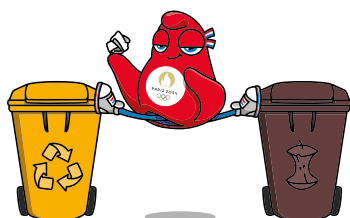
## LIFE IN THE VILLAGE FOR MORE SUSTAINABLE GAMES



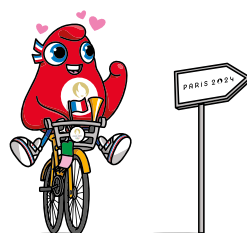
**USE YOUR REUSABLE DRINK BOTTLE AND THE WATER FOUNTAINS**



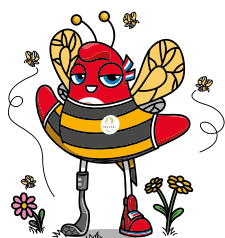
**EAT MORE RESPONSIBLY AND AVOID FOOD WASTE**



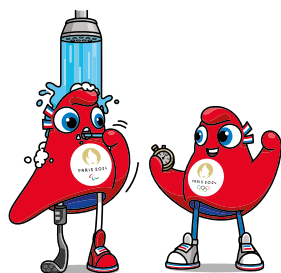
**DO NOT LITTER AND FOLLOW SORTING INSTRUCTIONS**



**TRAVEL WITH A LOW CARBON FOOTPRINT**



**RESPECT THE VENUES AND BIODIVERSITY**



**RESPECT RESOURCES: WATER, ENERGY, FACILITIES**

### ↓ VILLAGE EMERGENCY CONTACTS

The Village has a Security Service open **24 days a day that can be contacted at the following number:**

→ **09 20 24 48 16**

**SERVICE**  
SECURITY SERVICE

**PERIOD OF OPERATION**  
From 16/07 to 10/09

**HOURS OF OPERATION**  
🕒 24/7

### ↓ EMERGENCY CONTACTS

**Emergency numbers outside Paris 2024 venues:**

<b>112</b>	<b>114</b>	<b>15</b>	<b>18</b>	<b>17</b>
European emergency number	National emergency number for the deaf and hard of hearing	Emergency services (Ambulance)	Fire department	Police

### ↓ POWER OUTLETS

Electricity within the Village is supplied at a minimum voltage of 230V with 16 A power sockets. Type-E power sockets will be used in all buildings. Adaptors are not provided in bedrooms.

However, they are available for sale at the Village general store. They are not voltage converters.

### ↓ WI-FI

Paris 2024 provides free access to a Wi-Fi network for residents of the Village in a number of communal areas. A Wi-Fi network will be provided in the Village apartments and communal spaces.

### ↓ DIALLING CODE

The international dialling code for France is 33. To dial a number, remove the first digit then add +33 or 00 33.

### ↓ TELEPHONE

The IOC and IPC, with the support of Samsung and Paris 2024, are proud to provide each athlete with a Samsung smartphone. These smartphones are provided with a SIM card and constitute an information and communication platform.





[www.paris2024.org](http://www.paris2024.org)

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